

## **Tour Guide for JKHC**

### **Summary**

Tour guides lead guests on walking tours through the Traditional Knowledge camp and Heritage Center exhibit hall. Guides will play the role of a cultural ambassador, offering commentary and interesting tidbits of information about Klukwan, and the Chilkat people's culture and way of life to visitors. Guides should have good story telling abilities, and be able to incorporate some of their own relevant, personal anecdotes in their oral presentations. Guides should also be able to project their voice in order to be clearly heard by large groups of guests as they lead visitors through the different JKHC tour components. Tour guides must follow a strict timeline to ensure guests experience all that we have advertised for the tour, in the time we have allotted for the tour.

### **Duties and Responsibilities**

1. Follow a basic script but also incorporate humor and personal anecdotes in story telling;
2. Follow the safest paths through the Traditional Knowledge camp;
3. Project your voice to ensure guests can hear while you lead them on the walking tour; may have to use microphones for some groups;
4. Be attentive to the group and responsive to individuals;
5. Join in the dance performances at the camp clan house portion of the tour, if applicable – be sure to have regalia ready to don prior to tour;
6. Communicate effectively with tour director;
7. Stay with your tour group through the entirety of the tour.

### **Knowledge, Skills and Abilities Required**

- Knowledge of the Tlingit language and culture
- Knowledge of the village, Traditional Knowledge camp features;
- Strong leadership skills;
- Strong communication skills;
- Have a cross-cultural understanding;
- Outgoing, courteous, and helpful towards visitors;
- Wear traditional Tlingit apparel, such as vest with complimentary clothing such as black pants and plain shirt in matching or complementary color;
- Must be flexible to work conditions, job duties

### **Working Conditions**

- May work both outdoors and indoors (in heritage center)
- Standing and walking for more than 8 hours a day
- Dress for the weather – be prepared to guide in rain or sunshine
- Must adhere to dress code and be conscientious about personal hygiene